Page 1: Ninth Session of the OEWG on Ageing 23-26 July 2018, UN Headquarters, New York

Q1 Name of the organization:
National LGBTI Health Alliance

Q2 The purpose of the organization:
The National LGBTI Health Alliance is the national peak health organisation in Australia for organisations and individuals that provide health-related programs, services and research focused on lesbian, gay, bisexual, transgender, and intersex people (LGBTI) and other sexuality, gender, and bodily diverse people and communities.

We recognise that people’s genders, bodies, relationships, and sexualities affect their health and wellbeing in every domain of their life.

Our Vision: Healthy lesbian, gay, bisexual, trans/transgender, intersex, and other sexuality, gender, and bodily diverse people and communities throughout Australia and the world, free from stigma and discrimination.

Our Mission: As the national NGO peak body for LGBTI health in Australia, our particular mission is to provide a national focus to improve health outcomes for LGBTI people through policy, advocacy, representation, research evidence, and capacity building.
Q3 Information as to the programmes and activities of the organization in areas relevant to the human rights of older persons:

Silver Rainbow - is all about understanding and celebrating the diversity of genders, bodies, sexualities, and relationships of older Australians. It provides national coordination and support activities promoting the well-being of LGBTI elders and the ongoing delivery of the LGBTI awareness training to the aged care sector.

Silver Rainbow was formed in 2013 to initially respond to the National LGBTI Ageing and Aged Care Strategy. Silver Rainbow works collaboratively with the government, aged care providers and related services, LGBTI older people and elders and organisations to create an LGBTI inclusive aged care sector. We do this through providing policy and program advice to the Department of Health and the ageing and aged care sector and working in partnership with LGBTI organisations, NGOS and individuals across Australia and internationally.

Historically, LGBTI people have a shared experience of discrimination and prejudice. Many LGBTI elders have experienced violence, isolation, and stigma throughout their lives. These elders often do not disclose their identities or histories to services and can remain invisible in the aged care sector and broader community. Sometimes it is not possible to disclose this information due to the design of systems and policies.

Through our programs, advocacy and participation in Government Advisory groups and our connections with international LGBTI organisations we are able to educate and inform service providers, policy makers, LGBTI people and the general community about how to meet the needs of LGBTI elders. We also help connect LGBTI elders to services and resources. Together we are working to ensure change happens and that aged care services are inclusive. We know that this will result in the best possible health outcomes for our LGBTI elders.

QLife - QLife is Australia’s first nationally-oriented counselling and referral service for LGBTI people. QLife provides nation-wide, early intervention, peer supported telephone and web based services to diverse people of all ages experiencing poor mental health, psychological distress, social isolation, discrimination, experiences of being misgendered and/or other social determinants that impact on their health and wellbeing.

Over about 40 years, such services have provided telephone support for gay and lesbian people. During the many years since, our communities have grown in complexity and visibility, with our counselling services having grown along with this to include the experiences of intersex, bisexual and transgender people. We acknowledge that in name, many bisexual, intersex or trans people may not have felt included in this history of community-based counselling, and QLife is committed to creating a service that more adequately addresses this need. It remains the case that LGBTI Australians have markedly higher rates of anxiety, depression and well-being than do the Australian community as a whole, for a range of reasons.

QLife counselling services are available 7 days a week, 365 days a year between the hours of 3:00 pm to 12:00 pm Australia wide. Phone counselling and web chat services are provided by volunteers engaged in their home-state centres, with national support provided by a team of paid staff members. Mental Health and Referral information will be available via the web 24 hours a day, 7 days a week.
Q4 Confirmation of the activities of the organization at the national, regional or international level:

National Level
- LGBTI awareness training delivered through our partner organisations in every State and Territory in Australia to the aged care sector, aged care assessment teams and students studying aged care (this training includes the intersections between being LGBTI and being Aboriginal and/or Torres Strait Islander; from a culturally and linguistically diverse background and/or having disability
- delivery of 5 online modules that are targeted at each of L,G,B,T and I
- Member of the Aged Care Sector Committee. The Aged Care Sector Committee (the Committee) provides advice to the Government on aged care policy development and implementation. The Committee also acts as the mechanism for consultation between the Australian Government and the aged care sector. Committee members consult within their own memberships and constituencies to ensure stakeholder views inform the policy development process.
- Chair of the Aged Care Sector Committee Diversity Sub Group and responsible for the development of the new LGBTI Aged Care Action Plan (and in partnership with the Sub Group creating the new Aged Care Diversity Framework)
- Member of the Aged care Sector Committee Communications and Engagement Advisory Group
- Participant of the National Aged Care Alliance and the National Aged Care Alliance Consumer Group. The National Aged Care Alliance (the Alliance) is a representative body of peak national organisations in aged care, including consumer groups, providers, unions, and health professionals, working together to determine a more positive future for aged care in Australia.
- Appointed to numerous Government Advisory Groups to represent the voices and needs of LGBTI older peoples and elders and to ensure these are included in government policies and practices - Standards Technical Advisory Group, Standards Guidance Reference Group, Quality Advisory Group, Aged Care Accreditation Agency Quality Liaison Group, Gateway Advisory Group, Aged Care Complaints Commissioner Consumer Consultative Committee
- Hold consultations around Australia with LGBTI older people and elders to inform our work, for example the new LGBTI Aged care Action Plan
- Support Tekwabi Giz an Aboriginal LGBTI2S group
- Digital Community Visitors Scheme for isolated LGBTI older peoples in partnership with Nundah Activity Centre
  www.silv errainbow.org.au

International
- We are a member of GAROPA ( The Global Alliance of the Rights of Older People Australia )
- Part of an international group facilitated by the International Federation of Ageing (LGBTIQ2S Working Group)
- Share information and resources with LGBTI organisations on our work with LGBTI older people as needed

https://lgbtihealth.org.au/about/our_strategic_plan/
Q5 A list of members of the governing body of the organization and their countries of nationality:

All our Board Members have Australian nationality and represent each State and Territory plus co-opted Directors for specific needs/issues.

Philippa Moss, Aids Action Council (ACT)
Susan Ditter, Working it Out (Tasmania)
Mark Fuller, O’Brien St General Practice in Adelaide, and at Drug and Alcohol Services SA (South Australia)
Terence Humphries, Twenty10 (NSW)
Janet Jukes, LifeWorks Relationship Counselling and Education Services (Victoria)
Gai Lemon, Brisbane North Primary Health Network (Queensland)
Graham Lovelock, Self-employed (Western Australia)
Stephen Kerry, Charles Darwin University (Northern Territory)
Raymond Zada, Tekwabi Giz (Director for Aboriginal LGBTI2S )
Rob Collins, Director for Ageing and Aged Care
Shaun Staunton, beyondblue
Suzanne Castellas, Human Rights Lawyer for the HIV/AIDS Legal Centre

Q6 List of financial sources and contributions, including governmental contributions:

The Alliance receives the majority of its funding from the Australian Government Department of Health and through our membership fees. We have run a number of small projects with small grants from philanthropic or other community organisations.

Please see the attached financial reports.

Q7 Copies of the annual or other reports of the organization with financial statements (File size limit is 16MB):

HA_annual-report-2016-7_web_single-pages_36pp.pdf (2.1MB)

Q8 Please attach additional copies if needed (File size limit is 16MB):


Q9 Please attach additional copies if needed (File size limit is 16MB):

Health Alliance Financial Statements 2017 - Signed.pdf (1.4MB)

Q10 A description of the membership of the organization, indicating the total number of members, the names of organizations that are members and their geographical distribution:

Full Members are organisations whose core mission/business involves delivering services to LGBTI people and communities (or related activities) are entitled to apply for Full Membership. Full members are entitled to nominate a representative for election to the Board as well as vote at general meetings of the Association.

Unfunded/Unincorporated Full Members share the same features and rights as Full Members. These organisations are those who are currently unfunded or unincorporated and whose work is primarily with LGBTI people and communities around Australia.
Corporate Membership may be granted to organisations whose work supports the full inclusion and equal participation of LGBTI people and communities through their day to day business. The work of these organisations is broader than 'LGBTI' but there is a genuine commitment to the Guiding Principles of the National LGBTI Health Alliance.

Individual members are an important part of the Alliance. They contribute their voices and expertise to our projects, policies, and committees. Individual members also have a commitment to the Guiding Principles of the Alliance.

International
Intersex Trust Aotearoa NZ (ITANZ)

National
Australian Federation of AIDS Organisations (AFAO)
Australian Lesbian Medical Association
Beyondblue
OII Australia
Androgen Insensitivity Syndrome Support Group Australia Inc. (AISSGA)
Australian Capital Territory
Alcohol Tobacco and Other Drugs Association ACT Inc (ATODA)
AIDS Action Council of the ACT
A Gender Agenda (AGA)
Sexual Health and Family Planning ACT (SHFPACT)

New South Wales
AIDS Council of New South Wales (ACON)
Ambassadors & Bridge Builders International (ABBI)
Blacktown Women's and Girls' Health Centre Centre for Social Research in Health (CSRH)
Evergreen Life Care
Family Planning NSW
Hepatitis NSW
Hunter Institute of Mental Health (HIMH)
Integratedliving Australia
Novacare Community Services
Seniors Rights Service
The Twenty10 Association Incorporating GLCS
Uniting

Northern Territory
Darwin Community Legal Service (DCLS)
Northern Territory AIDS and Hepatitis Council (NTAHC)

Queensland
Diverse Voices
Open Doors Youth Service Inc
Queensland AIDS Council (QuAC)

South Australia
Australian and New Zealand Professional Association for Transgender Health (ANZPATH)
ECH Incorporated
Mental Illness Fellowship of SA (MIFSA)

Tasmania
Glenview Community Services
Kentish Regional Clinic (Cores)
Richmond Fellowship of Tasmania
Tasmanian Council on AIDS, Hepatitis and Related Diseases (tasCAHRD)
Working it Out Inc (WIO)

Victoria
Alzheimer’s Australia VIC
Bapcare
Beyondblue
BlueCross Community and Residential Services
Family Planning VIC
Gay and Lesbian Health Victoria (GLHV) @
Australian Research Centre in Sex, Health and Society (ARCSHS)
Grampians Community Health
Kildonan UnitingCare
Lifeview Residential Care
Matrix Guild of Victoria Inc
Merri Health
Organisation Intersex International Australia (OII)
Rainbow Families Council Inc (Rainbow Families Victoria)
Switchboard Victoria
Transgender Victoria (TGV)
Uniting Agewell
Victorian AIDS Council (VAC)
Victorian Gay and Lesbian Rights Lobby (VGLRL)

Western Australia
GLBTI Rights in Ageing Inc (GRAI)
Living Proud WA
Rise Network
Western Australia AIDS Council (WAAIDS)
Q11 A copy of the constitution and/or by-laws of the organization (File size limit is 16MB):

Alliance-Constitution FINAL of 17 April 2010.pdf (648.1KB)

Q12 Please attach additional copies if needed (File size limit is 16MB):

Respondent skipped this question

Q13 Please attach additional copies if needed (File size limit is 16MB):

Respondent skipped this question

Q14 Contact information:

<table>
<thead>
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Q15 Website

https://lgbtihealth.org.au/